

**Mandatory Language for Monitoring/Reporting Violation
Failure to Submit a Disinfectant Level Quarterly Operating Report (DLQOR)
MONITORING, ROUTINE (DBP), MAJOR/CHLORINE**

The RIVER OAKS WSC water system PWS ID 1610018 has violated the monitoring/reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to the TCEQ on a quarterly basis.

Results of regular monitoring are an indicator of whether or not your drinking water is safe from microbial contamination.

This/These violation(s) occurred in the monitoring period(s) 10/01/2025 - 12/31/2025
<monitoring period of violation>

We are taking the following actions to address this issue:

ENSURE REPORTS ARE TURNED IN BY THE DEADLINE

<corrective actions>

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact JOE ZAMORA JR at
(979) 240-0467.
<area code + phone number> <water system official's name>

Posted /Delivered on: 4/25/2026
<Date Posted>

Instructions for preparing the required Public Notice:

Recopy the mandatory language above and insert the underlined information in the spaces indicated.

Public Notice delivery timelines:

The initial public notice shall be issued as soon as possible, but in no case later than 366 days after the violation was identified. Repeat public notice shall be issued every twelve months for as long as the violation persists. All notifications require the attached Certificate of Delivery due 10 days from the posting date of the above notice.

Refer to 30 TAC §290.122 for additional information on Public Notification.



Texas Commission on Environmental Quality
Protecting Texas by Reducing and Preventing Pollution

CERTIFICATE OF DELIVERY OF PUBLIC NOTICE TO CUSTOMERS

Public Water System (PWS) name: **RIVER OAKS WSC**
PWS ID (7-digit number required): **1610018**
Type violation: **CHLORINE MONITORING, ROUTINE (DBP), MAJOR**
Time Period of violation: **fourth quarter of 2025**

The PWS named above has distributed the Public Notice (PN) for the type of violation and time period listed above by:

Mail or direct delivery, to bill-paying customers as required by 30 TAC §290.122(c)(2)(A); and

The information contained in this public notification is correct and complies with required public notification content in accordance with 30 TAC §290.122 and;

Made an adequate good-faith effort to reach non-bill-paying consumers by appropriate methods (check all below that apply):

- Posting the PN on the internet at www.
- Mailing the PN to postal patrons within the service area that do not receive a bill
- Advertising the PN in news media
- Publication of PN in local newspaper
- ☒ Posting the PN in public places
- Delivery of multiple copies to single bill addresses serving several persons
- Delivery to community organizations
- Email notification

Date of Delivery to Customers 4/25/2026

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

Certified by: Name (print): JOE ZAMORA JR Title: OPERATOR
Phone: (979) 240-0457
Signature: Joe Zamora Jr Date Signed: 4/25/2026

Mail a copy of this completed form and a copy of the Public Notice that was delivered to your customer to:

TCEQ - Drinking Water Inventory & Protection Team
Attn: Public Notice (MC-155)
P. O. Box 13087
Austin, TX 78711-3087